

Rick & Karen MacGuire
86 Highview Terrace
Manchester, New Hampshire 03104

April 28, 2009

Jack Solloway, Jr.
Soil Away
5 Eastpoint Drive
Hooksett, NH 03106

Dear Jack,

Your company recently completed a cleaning and restoration of our home after a malfunctioning central vacuum system burned up and spewed carbon soot throughout several rooms. In addition to our home being covered with a fine black dust, my wife's health was a great concern as she suffers from chronic asthma. It was our good fortune the vacuum manufacturer chose Soil Away to complete the restoration.

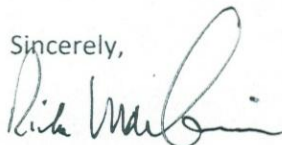
I cannot express how pleased we were with the quality and professionalism of your staff. Everyone we had contact with from the reception girls, job estimator, cleaning crew, and yourself listened to our concerns and reacted quickly to help restore our home back to normalcy. The three day process to remove the soot went extremely smoothly with little disruption to our lives. Your crew was very knowledgeable in their profession and was expert in all aspects of the process.

The thoroughness of how they cleaned was impressive. Each and every item on shelves was removed and individually cleaned before being replaced. The walls, ceilings, carpets, and furniture were spotless. They even went the extra step in placing temporary air cleaners to help eliminate any floating soot particles. I can honestly say the area they cleaned looks better than it did even before the fire.

We would recommend Soil Away as the finest example of a service oriented company we have dealt with. I would personally use your services for any other cleaning jobs that come up in our home. Please feel free to use us as a business reference anytime you like.

Thanks again to you and all the employees at Soil Away.

Sincerely,



Rick MacGuire