



# Nutfield

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**Dear Jack,**

We just wanted to extend a Thank-you to you and your company for your recent work at our office. Your prompt response to our water heater issue in the basement of our new office was outstanding. It was reassuring to know that we had experienced technicians with the knowledge and expertise to handle our problem efficiently and effectively. We were also very pleased with the professionalism of your staff, understanding the needs of our situation.

The cleanup was taken care of with minimal intrusion to our office upstairs, which was of extreme importance to us. It was helpful to have your experience working the the insurance adjuster to help answer his questions.

Hopefully we will not have to call on your services again, but it is reassuring to know that you are there when we need you.

Thanks again for everything.

Respectfully,



**Dr. Francis R. Lamy**  
**Nutfield Eye Associates**