



February 22, 2002

RE: Soil Away Cleaning Service  
5 Kelly Rd  
Salem, NH 03079

To Whom It May Concern:

This letter is to serve a recommendation for Soil Away Cleaning Service. Soil Away has serviced Heritage on the Merrimack for two (2) years. They were responsible for all common area cleaning, shampooing of carpets, and cleaning units upon vacate.

Although, Heritage has made a recent change in cleaning companies, Soil Away is a professional and efficient company, with their specialty being in removal of carpet stains. They were always prompt in meeting our needs and willing to give that extra touch when needed.

Jack Solloway and his staff are professional, and show respect and pride in what they do. If ever there was an issue, Jack was right there to insure that it would be corrected without delay.

Heritage on the Merrimack recommends Soil Away Cleaning Service for all needs in cleaning and carpet stain removal, as well as flood restoration. If the need were to arise, Heritage would gladly call Soil Away for future services.

If you have any additional questions, please feel free to contact Heritage.

Sincerely,

A handwritten signature in black ink, appearing to read "Susan Charpentier", written over a large, stylized flourish that extends to the left and underlines the signature.

Susan Charpentier,  
Property Manager

cc